

CHANGES TO NSW VACCINE CENTRE WEBPAGE

ALL IMMUNISATION PROVIDERS



Please distribute to all staff in your practice

1. Immunisation providers must confirm receipt of a vaccine delivery on the NSW Vaccine Centre webpage
2. New orders cannot be placed until receipt of the delivery has been confirmed on the NSW Vaccine Centre webpage

What are the changes?

- Immunisation providers will need to log into the NSW Vaccine Centre webpage to confirm receipt of a vaccine delivery.
- Subsequent orders cannot be placed if the last delivery has not been confirmed on the NSW Vaccine Centre webpage.

Why have the changes been made?

- These changes have been made to ensure NSW Health can account for all vaccine dose delivered to immunisation providers.

How do I confirm receipt of my vaccine delivery?

After receiving and checking your vaccine delivery, log into the [NSW Vaccine Centre](#) webpage and select '*confirm receipt of a delivery*'.

- Deliveries sent from the NSW Vaccine Centre warehouse to your practice will be listed on this page.
- **If there is a problem with the delivery, do not confirm the delivery.** Instead you must contact the NSW Vaccine Centre on 1300 656 132.

Refer to the user guides on the NSW Vaccine Centre webpage (<https://nsw.tollhealthcare.com>) for step by step instructions. Please contact the NSW Vaccine Centre on 1300 656 132 if you experience any difficulties confirming receipt of your vaccine delivery.

For further Information please contact your local public health unit on 1300 066 055 or visit www.health.nsw.gov.au/immunisation.

NSW Health

15 December 2020